

# ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

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## Title of Invention

ON-LINE MERCHANT SERVICES SYSTEM AND METHOD  
FOR FACILITATING RESOLUTION OF POST TRANSACTION  
DISPUTES

Application Number :

Confirmation Number:

First Named Applicant: Blake Benson

Attorney Docket Number: 60655.8100

Art Unit:

Examiner:

Search string: ( 6167385 or 5334823 or 5357563 or 5386458 or 5432326 or 5479530 or 5590038  
or 5604802 or 5649117 or 5668953 or 5671282 or 5699528 or 5826241 or 5860066  
or 5874171 or 5878139 or 5895450 or 5910988 or 5991733 or 6343279 or 6336095  
or 6330551 or 20020082929 or 20020007362 ).pn

## US Patent Documents

**Note: Applicant is not required to submit a paper copy of cited US Patent Documents**

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
	1	6167385	2000-12-26	Hartley-Urquhart			
	2	5334823	1994-08-02	Noblett, Jr., et al.			
	3	5357563	1994-10-18	Hamilton, et al.			
	4	5386458	1995-01-31	Nair, et al.			
	5	5432326	1995-07-11	Noblett, Jr., et al.			
	6	5479530	1995-12-26	Nair, et al.			
	7	5590038	1996-12-31	Pitroda			
	8	5604802	1997-02-18	Holloway			
	9	5649117	1997-07-15	Landry			
	10	5668953	1997-09-16	Sloo			
	11	5671282	1997-09-23	Wolff, et al.			
	12	5699528	1997-12-16	Hogan			
	13	5826241	1998-10-20	Stein, et al.			
	14	5860066	1999-01-12	Rouse			
	15	5874171	1999-02-23	Kern, et al.			
	16	5878139	1999-03-02	Rosen			
	17	5895450	1999-04-20	Sloo			
	18	5910988	1999-06-08	Ballard			
	19	5991733	1999-11-23	Aleia, et al.			
	20	6343279	2002-01-29	Bissonette, et al.			

	21	6336095	2002-01-01	Rosen			
	22	6330551	2001-12-11	Burchetta, et al.			

## US Published Applications

**Note: Applicant is not required to submit a paper copy of cited US Published Applications**

init	Cite.No.	Pub. No.	Date	Applicant	Kind	Class	Subclass
	1	20020082929	2002-06-27	Wang, et al.			
	2	20020007362	2002-01-17	Collins, et al.			

## Signature

Examiner Name	Date